RMA Non-Emergency Medical Transportation Service

Do your PCU covered patients have trouble going to their appointment because they don't have access to transportation? Did you know that similar to Texas Medicaid, non-emergency medical transportation (NEMT) services are available for patients covered under Point Comfort Underwriters (PCU)? These services are coordinated by the US Committee for Refugees and Immigrants (USCRI). USCRI can arrange **FREE NEMT** for your patients. Don't allow transportation issues to keep your patients from making their appointments, let us facilitate this service.

NEMT is available for all patients covered under PCU and is available 7 days a week. This service is not a reimbursement plan, and the U.S. Committee for Refugees and Immigrants (USCRI) will pay for all costs up front. For additional questions, or to schedule a ride for your patient, contact the Refugee Health Transportation Coordinator at (703) 310-1130 ex: 3060 and/or <u>RMAtransportation@uscridc.org</u>.

RMA Language Interpretation Services

Did you know that all patients covered under Point Comfort Underwriters (PCU) are eligible for **FREE interpreting services** for covered services performed during their health care encounter? Covered benefits include all healthcare services that are covered by Texas Medicaid. These services are coordinated by the US Committee for Refugees and Immigrants (USCRI). USCRI schedules these services and covers all costs. You or your patient will not be responsible for any charges incurred. USCRI does not reimburse other interpreting services that are used during a health encounter.

For additional questions, or to schedule an interpreter for your patient's appointment, contact the Refugee Health Interpretation Coordinator at (703) 310-1130 ex: 3053 and/or <u>RMAlanguageservices@uscridc.org</u>.





