

REFUGEE MEDICAL ASSISTANCE

SUPPORT SERVICES



Non-Emergency Medical Transportation Service

Do your RMA patients, covered under Point Comfort Underwriters (PCU), have trouble going to their appointments because they don't have access to transportation? Non-emergency medical transportation (NEMT) services are available for your patients covered under Refugee Medical Assistance. These services are arranged by the U.S. Committee for Refugees and Immigrants (USCRI). USCRI can arrange FREE NEMT for your RMA patients. Don't allow transportation issues to keep your patients from making their important appointments with you, let us facilitate this service.

NEMT is available for all RMA enrollees and is available 7 days a week. Requests must be submitted Monday-Friday, 8AM-4PM EST. For additional questions, or to schedule a ride for an RMA patient's next medical appointment, please contact the Refugee Health Transportation Coordinator at **1-800-688-7338** and/or RMAtransportation@uscrdc.org.



Language Interpretation Services

Language services that are available through your office/facility are also covered by RMA. These services are reimbursed as medical claims by Point Comfort Underwriters (PCU).

Only if interpretation is not already provided by your facility, the U.S. Committee for Refugees and Immigrants (USCRI) can provide language interpreting services for an RMA patient with Point Comfort Underwriters (PCU) insurance. These services are arranged by USCRI at no cost to the provider. USCRI schedules these services and covers all costs.

For additional questions, or to schedule an interpreter for your medical appointment, please contact the Refugee Health Interpretation Coordinator at **1-800-688-7338** and/or RMAlanguageservices@uscrdc.org.

